

**Name of the Position:** Service Manager

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**Position Code:** IDEQ001

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**Experience:** 3-5 years in field of Toll & HTMS equipment maintenance / customer support.

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**Qualification:** BE/B Tech/Diploma in Electronic/Electrical Engineering.

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**Job Description:**

- ❑ Provide end to end responsibility from consolidating both hardware and software faults at site.
  - ❑ Maintain minimal revenue leakage through improving AVC accuracy.
  - ❑ Maintain strong relationships with SPV Head, IC to ensure smooth and timely resolution of issues.
  - ❑ Maintain strong relationships with the vendors of systems to ensure service quality and smooth resolution of defects.
  - ❑ Provide ways to improve system operational and maintenance efficiency (w.r.t hardware specifications, localization, SLA monitoring, equipment usage).
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Please send your resume with the Position Code in the subject line at:  
[recruitment@lntidpl.com](mailto:recruitment@lntidpl.com)