

Multiplying Happiness

Corporate Social Responsibility
Annual Report 2016-17

Whoever is happy will make others happy

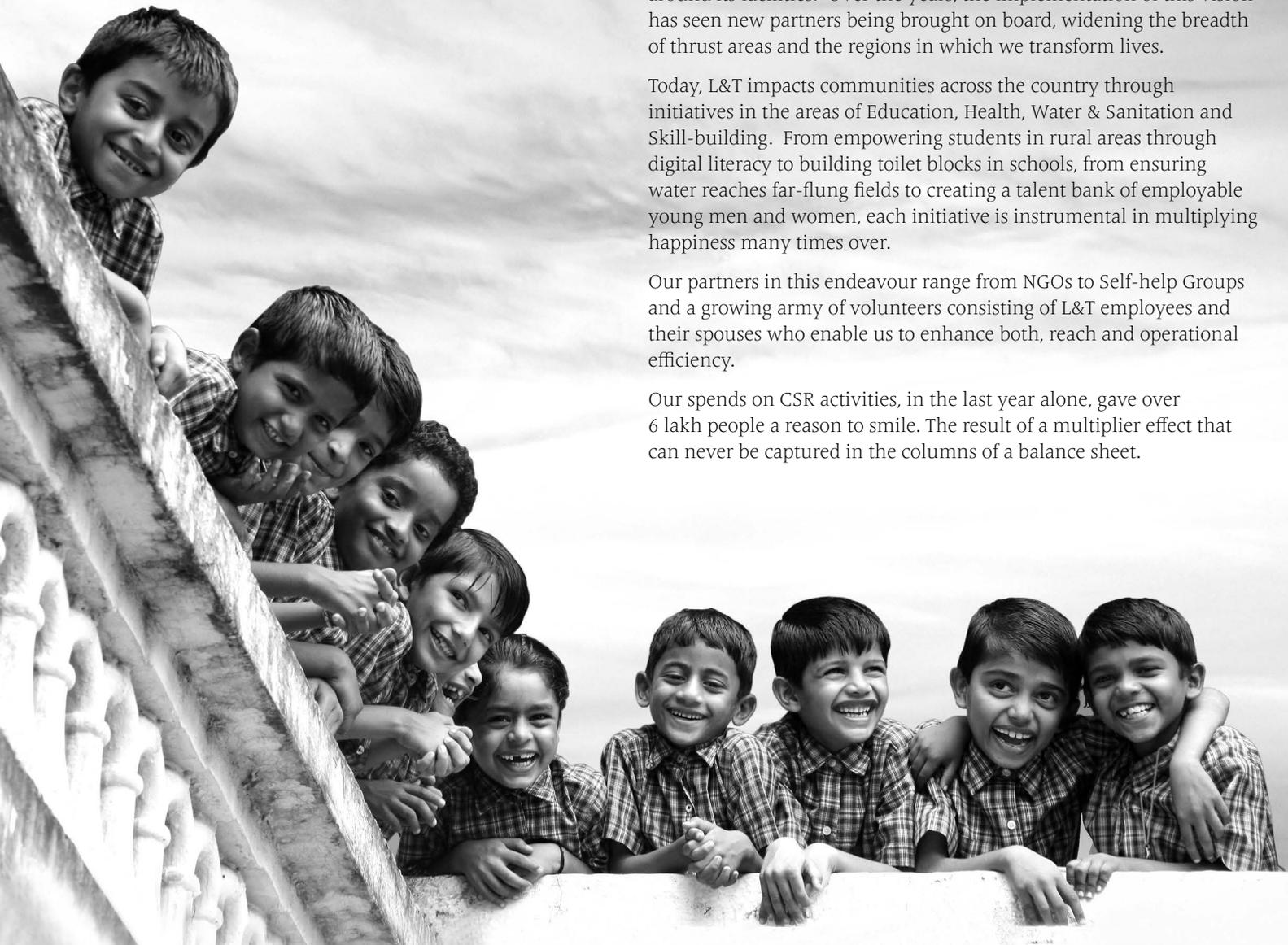
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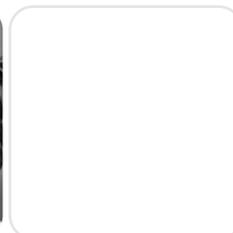
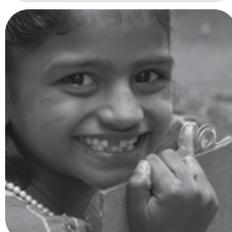
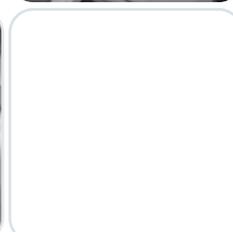
The simplest way to make a community bloom is by spreading happiness, one person at a time. Since its inception, 80 years ago, L&T has been positively impacting the lives of people, both within and around its facilities. Over the years, the implementation of this vision has seen new partners being brought on board, widening the breadth of thrust areas and the regions in which we transform lives.

Today, L&T impacts communities across the country through initiatives in the areas of Education, Health, Water & Sanitation and Skill-building. From empowering students in rural areas through digital literacy to building toilet blocks in schools, from ensuring water reaches far-flung fields to creating a talent bank of employable young men and women, each initiative is instrumental in multiplying happiness many times over.

Our partners in this endeavour range from NGOs to Self-help Groups and a growing army of volunteers consisting of L&T employees and their spouses who enable us to enhance both, reach and operational efficiency.

Our spends on CSR activities, in the last year alone, gave over 6 lakh people a reason to smile. The result of a multiplier effect that can never be captured in the columns of a balance sheet.



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Leadership Speak



A M Naik
Group Chairman

Dear Stakeholder,

L&T has been a torchbearer of CSR long before the term itself was coined. Across the decades, our outlay on community development as well as the scope and depth of our operations have grown exponentially. Through this Annual Report, I am happy to share with you highlights of our role in helping to multiply happiness across communities.

Building Communities. Building India

Communities are the nucleus of a nation. L&T is helping build sustainable communities through calibrated efforts in the critical sectors of water, education, health and skill-building.

Each of these interventions cascades into positive social change.

For instance, our efforts in the water-stressed regions of Maharashtra have reversed migration patterns, eliminating the need for villagers to move to cities in search of livelihood. We are also happy that our efforts in healthcare and skill-building are remedying gender imbalances and enabling women in the marginalised sections to regain their rightful place in society.

Powering the Next Generation

We believe that the sustainable development of a community can only succeed in the long term if the mantle of leadership is taken up by community members themselves. We are therefore committed to building the social leaders, entrepreneurs and change agents of the future.

We are identifying latent potential and empowering these young leaders with the required skillsets. Once they are oriented towards their new role and responsibilities, we will pass on the baton of development, enabling them

to steward their communities to a more fulfilling future.

Collective Endeavour

Community development and nation building are integral to L&T's strategic vision. The impulse to contribute to social good extends across Team L&T, motivating employees, their spouses and family members at far-flung locations around India. Together, we are confident that we can advance rapidly towards our social goals.

I trust that we will continue to enjoy your support in our endeavour to multiply happiness across the country.



R Shankar Raman

Whole-time Director & Chief Financial Officer

Dear Stakeholder,

At L&T, we believe that CSR initiatives supplement the Company's efforts in creating value for all its stakeholders in the most responsible way possible. This is a high-priority function with well-defined, measurable objectives and systems – from identifying local needs to monitoring progress, assessing programme impact and ensuring accountability – using innovative methods and modern technology.

We provide communities with need-based services that are delivered with care and respect, and our NGO partners help us build a trustworthy relationship with them.

Our flagship project, 'Integrated Community Development Programme', is implemented in Maharashtra, Rajasthan and Tamil Nadu. These projects improve the quality of life of people in rural areas through initiatives in watershed management, health and sanitation, education and skill development. Numerous other projects across L&T sites aid in building better social infrastructure for the surrounding communities.

Our initiatives collectively help in making India robust and future-ready.



D K Sen

Whole-Time Director & Sr. Executive VP (Infrastructure)

L&T has a competent and dedicated team that drives CSR activities at the Business level. An equally empowered core team further monitors it. L&T believes in the potential of people to change, transform and work towards a better future.

Through our programmes in the areas of water and sanitation, education, health and skill-building, we ensure that the communities we support become independent and self-sustaining. We also encourage and enable our L&Ters to become actively involved in various initiatives

and projects, empowering them to make a difference in the lives of people and communities residing or working around our business locations.

Our CSR strategy is dynamic and keeps evolving with the changing needs of the community and we seek to enrich CSR initiatives by introducing technology and innovations for social change.



Mr. Vikram Singh Mehta

Non-executive Director and Chairman, CSR Board Committee

L&T has a national footprint engaged in businesses of critical importance to India's economic growth, sustainable development and public welfare. The company is an integral part of the fabric of our society. It's CSR mission is accordingly driven by this reality and the conviction that in whatever the company does and towards whatever objective it strives, the company must subserve the interests of not just its shareholders but that of the broader community of societal stakeholders.

L&T recognizes that on its own it cannot but make a small impact on the problems facing our country. But, equally, it is convinced that no corporate could make a bigger mistake than if it did nothing simply because it felt it could do so little. Through focused effort, either on its own or in partnerships, L&T's CSR strategy is to bring the breadth and depth of its financial, technical, project and managerial talents to help build India's social infrastructure – education, health, water and human resource.



Hasit B. Joshipura

Member – Executive Committee and Head-Corporate Centre

The primary objective of a Corporate CSR programme is to be able to bring to bear technology, innovation and managerial excellence to develop proof of concepts, which can be scaled to make a lasting impact and bring about change. L&T's CSR programme aims to do precisely that. The programme works in areas of health, water and sanitation, education and skills and draws on its understanding of technology to make an impact in these areas.

Three important questions we ask ourselves are:

- Is a project sustainable i.e. does it have a long-term future and is it capable of sustaining itself once L&T's funding comes to an end?
- Is the project scalable i.e. if it impacts a 1000 people today, is it capable of being scaled up to benefit hundreds of thousands?
- Is it replicable i.e. can a project implemented successfully among one community or region be exported to other communities or regions having similar socio-cultural background in the same country?

I am happy to see that L&T and its CSR partners are making real, long-lasting change in the communities we work in – be it in the area of water, health, education or skill-building.

Corporate Social Responsibility Policy

L&T fosters a culture of caring, trust and continuous learning while meeting the expectations of all stakeholders and society at large. As a responsible Corporate Citizen, the Company contributes towards inclusive growth by empowering communities and accelerating development.

We shall leverage our inherent strengths and capabilities to build India's social infrastructure.

Towards this, we shall:

- Implement sustainable CSR Programmes towards 'Building India's Social infrastructure'
- Partner with Communities, NGOs and Institutions to create positive impact in areas of water & sanitation, education, health and skill development
- Harness innovation and technology driven solutions to address social needs
- Strengthen systems and processes to achieve measurable results

Our aim and effort is to contribute to a better quality of life, mitigate social inequities, and help individuals in identified communities to achieve their true potential.

20th November, 2014



A M NAIK
Group Executive Chairman



LARSEN & TOUBRO

CSR Footprint



- ★ Registered Office
- Campus*
- ⚡ Power Plant
- ⚓ Shipyards
- Offices
- ◆ Knowledge City
- 🏠 Leadership Development Academy
- ▲ Construction Skills Training Institutes*

* Campus* denotes facilities for design and manufacture
 * Part of L&T's Corporate Social Initiatives

This pictorial representation does not purport to be the political map of India.



Water and Sanitation

For a sustainable India

Water and Sanitation are determinants of good health and productivity. As many as 64.3 million of India's rural population live without access to drinking water. Piped water is a distant dream, as only 16% of India's rural population has access to this facility*. Inadequate facilities for Human Sanitation are a major impediment to the achievement of Sustainable Development Goals**.

Without access to clean water, India's rural poor are highly vulnerable to the effects of extreme weather and climate change. Water-stressed rural communities tend to be much poorer due to lowered or no agricultural output. Women in such areas tend to suffer from several health problems due to the drudgery involved in carrying water over long distances.

India is focused on ensuring access to water and sanitation services to all. Since the launch of the Government of India's flagship scheme, the Swachh Bharat Abhiyan (Clean India Mission), more than 62 million toilets have been constructed in rural areas***.

Building water supply and sanitation systems in rural India will contribute to relieving water-stressed communities. These initiatives will go a long way in building a strong India – with greener fields, empowered women and healthy families.

* Development Report – UNDP, 2011: 46

** Water in India: Situation and Prospects. UNICEF 2013

*** <http://swachhbharatmission.gov.in/sbmcms/index.htm>.



Multiplying Happiness, the L&T Way



Integrated Community Development Programme (ICDP)

The Company has an integrated approach to its water security projects. Its CSR programmes help fulfill water needs and, in parallel include initiatives to develop underprivileged communities that have suffered decades of water-stress. Along with access to water, the communities are also helped to improve their access to healthcare, education and income-generation skills. L&T, in consultation with experts, identified water-stressed village clusters in Rajasthan, Tamil Nadu, Maharashtra and Gujarat and now works in three states. The project covers 11,006 households, and an area of 9,337 hectares in these states.

Infrastructure

L&T, in partnership with local NGOs, constructs water conservation structures such as check dams, anicuts, contour trenches, farm bunds and farm ponds. It also restores wells and helps increase ground water levels to improve soil moisture.

Sustainability

The Company trains community members to help maintain the structures built by them. They also advise farmers on agricultural choices that utilise water in an optimal manner. They help devise methods that improve the arability of land and fodder availability for livestock.

Community Groups

Community-level organisations like Village Development Committees (VDCs) and Self-help Groups (SHGs) were created to sustain the initiatives. The groups take over the management and sustenance of water conservation structures. These groups also ensure that the community members participate in the interventions, and take up other developmental activities.

Sanitation Drives

In addition to constructing toilets in schools and other communities, L&T undertakes

sanitation awareness drives. It helps form community-based monitoring committees which ensure that villagers abandon the habit of open defecation.

- 50% women are represented in VDCs and watershed project interventions consequent to the awareness drive.
- All the 32 villages where interventions were held formed their own VDCs.
- As many as 100 toilets have been constructed in Rajasthan so far.



BHIM (Rajasthan) Sanitation:

Two hamlets in Jalpa village (with 70 toilets) were declared Open Defecation Free (ODF).

Drinking Water:

More than 750 households gained access to adequate and safe drinking water.

Women's empowerment:

11 SHGs were formed and strengthened.

Along with access to water, the communities are also helped to improve their access to healthcare, education and income-generation skills.



In Maharashtra women have started home based business of flour mill.



"The toilets are a blessing. We never imagined we could have such a facility. It is a life-changing experience"

Rodi, Goltakadi, Hamirpal Village

Gitewadi Check Dam, Pathardi, Ahmednagar, Maharashtra





A migrant labourer turns full-time farmer

Drip irrigation improves arability of farmlands

Bhom Singh, Village Kharbariya, District Bhim, Rajasthan

Bhom Singh is a resident of Kharbadiya village in Rajasthan. The topography of his land is undulating, as he lives up on the ridge. He could grow only a single crop a year in the monsoons, and his agricultural output could barely sustain his family. To make ends meet, he would regularly migrate to Gujarat and Maharashtra in search of labour and an alternative means of livelihood.

He attended the Village Development Committee (VDC) meeting in 2016 where he heard about the development of *wadis* (orchards of fruits like pomegranate and custard apple) that L&T supports. They informed him about methods which enable fallow land to be utilised for horticultural purposes.

His wasteland was levelled and converted into agri-land. Armed with *wadi* knowledge and training, he went on to cultivate guava and lemon. The project team provided him with saplings, and helped prepare a layout that allows inter-cropping.

During exposure visit organised by the project he saw various types of traditional drip systems used by wadi farmers and introduced one of the low cost traditional drip system and now grows two crops per annum, along with vegetables. His soil's fertility improved by 30-40%. From 2019 onwards, he could be earning ₹ 40,000 to ₹ 50,000 annually from the sale of fruits alone. In addition, his 30 forestry plants will provide him with fuel, fodder and timber worth ₹ 15,000 each, during their lifetime. More importantly, he no longer has to stay away from home for months in search of work.





Sprinkles of prosperity

Optimum irrigation systems save crops

**Navnad Gohre, Village Dharwadi,
District Ahmednagar, Maharashtra**

Navnad Gohre is a farmer from Dharwadi village in district Ahmednagar in Maharashtra. Despite owning five acres of fertile land and two wells, farming was not a very profitable proposition for him. In 2015, his pomegranate crop was damaged due to insufficient water supply. L&T and its partner, Watershed Organisation Trust (WOTR), an NGO, initiated water harvesting techniques to raise the ground water level. They helped set up a sprinkler system for irrigation that helps judiciously utilise water. He fixed ten such sprinklers in a field that covers an area of over 8,000 square feet. Now, Navnad cultivates several crops a year, and his farm output has also gone up significantly.



A wellspring of compassion

A farmer deepens his well and helps his neighbours

**Kishan Singh, Village Sadulji ka Kot,
District Rajsamand, Rajasthan**

Kishan Singh is a resident of Sadulji ka Kot village in Rajasthan. He owns a large well near his agricultural field. Due to erratic rainfall and a drop in the water table, the well could not even provide sufficient drinking water. He, along with his neighbours who share the predicament, regularly purchased water from tankers.

Singh attended VDC meetings and learnt about well-deepening, and pursued the intervention. His well was deepened, and a parapet wall constructed with 50 percent contribution from him. The well now provides him with more than enough water for drinking and irrigation.

Singh says that he now can grow rabbi as well as kharip crop in a year. He also generously provides drinking and irrigation water to his neighbours. His delighted neighbours have stopped purchasing water from tankers. A school and Gram Panchayat office also receive water supply from his well – boosting the happiness quotient of the village.





A village turns Open Defecation-free

Women enjoy the privacy provided by toilet blocks

Parvati devi, Village Jalpa, District Bhim, Rajasthan

Parvati Devi is a resident of Jalpa village. Earlier, the women in her hamlet, including her daughter and herself, would defecate in the open. To ensure some sort of privacy, they would wake up very early in the morning to finish the routine while it is still dark. After their return, the men would go about the same. This exercise was embarrassing, especially for women and girls. Open defecation was also polluting their land, water and air. The incidence of diseases like diarrhoea were also high. Community awareness programmes on sanitation were conducted in their villages. Leveraging the Swacch Bharat

campaign, experts educated the villagers on the need for sanitation and enumerated the ill-effects of open defecation. School-going children too were included in the awareness drive. Convinced that toilets were the need of the hour, the villagers poured time, effort and funding into the construction of toilets. After the toilets were built, the villagers formed Nigrani Samiti to keep a daily morning watch to ensure that the villagers do not defecate in the open.

The community members reported that they have stopped open defecation on principle. The sanitary conditions of the surrounding areas improved, reducing the incidence of diseases.



Pumping savings into the community

Safe and free drinking water from repaired hand pumps

In the Bhim block of Rajsamand district in Rajasthan, over 92% of households have their drinking water source located at least a kilometer away from their homes. The women have to walk to the source every day to fetch water, and it is only available for ten months a year.

L&T and Arpan Seva Sansthan, an agricultural NGO, partnered to alleviate the situation. The NGO used its vast expertise in the area to restore water by constructing anicuts, mini masonry check dams, stone gully plugs, nadi core walls, and de-silting of existing structures. L&T installed 24 new hand pumps and repaired 27 old, faulty pumps in Kookra and Lasadiya villages in the district. Local youth were trained in pump repair – an initiative that gave the village the twin benefits of employable youth and working pumps without having to depend on external resources. Women can now access water within 100 meters from their homes

“Around 30 families benefitted from each hand pump. Earlier, we would order three water tankers in the summer months, on an average. It cost us ₹1,500 per tanker,” says a resident of hamlet Kumharo ka Baas in Kookra.



Water gushes into parched lands

Pipelines channel water quickly and efficiently

The Challenge

Unlike many water-starved hamlets, Khorwadi and Haraj in revenue village Hamirpal and Nali ki Bhil Basti in the revenue village Bir ki Bagal – have a water source each. However, the source is located uphill, at a distance from the village. The water was distributed through roughly made channels in the mud. The system was primitive, inefficient and insufficient.

The extensive transit losses during the one-and-a-half hours that it took for water to travel from well to fields, resulted in water shortfall. The women also had to travel uphill with heavy pots on their heads to fetch water, battling wild animals on the way.

The L&T Initiative

L&T joined hands with Seva Mandir, an Udaipur-based NGO, to modernize the system. The team supplemented natural springs with a water tank, and substituted roughly dug threads with pipes. Loose earth bunds were replaced and fortified with valves. The spring tank collects water at the top efficiently, so that larger volumes can be stored. The team also re-designed the chambers, which are connections to the pipelines in the fields.

Since water travels much faster via pipes, it avoids run offs and wastage. Valves provide an efficient control system through which water would be distributed to the fields, in a hassle-free manner. The same project was executed at three locations, first at Gundi ka Bhilwara, in the hamlets of Haraj and later in Nali ki Bhil *basti* in Bir ki Bhagal village and the hamlet of Khorwadi in Hamirpal village.



Sharing the cost and effort

Borne by L&T and Seva Mandir, the project cost included material and labour expenses. High-density polyethylene pipes were used for the project. They are durable enough to sustain the system for 15-20 years. The villagers wholeheartedly participated in the project. In Khorwadi, they pooled in the sum of Rs.29,000 towards ferrying material on camels. In Nali ki Bhil Basti, the villagers themselves carried heavy loads through the steep, rocky terrain.

Impact

The system proved to be far more efficient, reducing transit time for the water from 90 minutes to under three minutes – with no water loss.

With enough water to complete the whole cycle of irrigation, the yield of wheat in the area improved in quality and quantity. The efforts that went into fetching water from distant places also came down. Villagers can now easily fill their pails and utensils with chlorinated and clean drinking water from tanks located nearby. Ample water availability made it feasible to plant a vegetable crop in summer. The farmers are trained in modern agricultural practices. Increased cultivation prevents migration of farmers, who often double as labourers during the off-season. The communities have also imbibed good sanitation practices from the project team, raising the overall living standards in the village.



Impact at a glance

	Project Location	People Impacted
1	Pathardi	5746
2	Kumbalgarh	11209
3	Bhim	8639

	Project Location	People Impacted
4	Papampatti	8848
5	Chetipalayam	10558
	Total	45000

Education

The mainstay of progress

A vast majority of India's children hail from underprivileged backgrounds, to become the most disenfranchised victims of poverty. Impoverished children are raised in an environment in which education is not a priority.

India has 164.48 million children under the age of six, complicating the implementation of Government programmes meant for them*. In spite of many initiatives leading to high enrolment rates, children from the first two elementary grades record high drop-out rates, preventing them from obtaining gainful employment. The alarmingly high rate of female dropouts in secondary schooling stems from a combination of lack of sanitation facilities in schools and social evils like child marriage and gender inequality. The quality of education that the children receive is also poor, which prevents them from the serious pursuit of education.

Educating these children in a manner that helps them break the cycle of poverty presents tricky challenges. The arduous process starts with providing basic infrastructure to schools, aiding enrollment, preventing drop outs, and ensuring that they gain from the experience. Large-scale interventions to educate them will enable them to earn a livelihood - and the respect of society.

*Source: Census 2011



Multiplying Happiness, the L&T Way



L&T's interventions address all the aforementioned problem areas of education. They augment school infrastructure, provide schools with teaching aids, train teachers and organise after-school classes. L&T supports the functioning of many schools in the vicinity of its facilities across the country.

- **Education infrastructure**

L&T provides critical infrastructure in schools such as furniture, sets up laboratories and libraries and equips them, refurbishes classrooms and playgrounds, and builds toilet blocks in rural schools.

- **Enriching primary school education**

Education enrichment programmes in collaboration with NGO partners introduce innovative learning methodologies in schools. They help students learn challenging subjects like Mathematics, Science and English. They also help train teachers, organise summer camps, field trips and sports activities to bring about the holistic development of children.



Around 70 children from a school also participated in a traditional dance and cultural education festival organised by the National Centre for the Performing Arts on 8th March 2017 in Mumbai.

- **Educational Vans**

Mobile toy libraries called The Nanha Munna Express, make learning fun for young children. These vans introduce the children to educational toys that help develop their motor, cognitive and social skills.

- **After-school support**

Community Learning Centres are run in partnership with NGOs in low-income communities that provide after-school support to children to help them cope with their school curriculum. This increases their chances of finishing school.

These centres identify and train women from underprivileged communities and build their capacity to teach basic maths and language to these children at their existing level of ability.

Around 200 such centres are run at different L&T locations.

- **Aiding enrollment**

Pre-schools or balwadis are run in low-income group communities, laying a strong foundation of education. These pre-schools prepare young children for schooling, and facilitate enrolment in neighbourhood schools.

- **Facilities for the visually challenged**

L&T contributed towards building a special stadium in Kochi, which enables the visually challenged children to play cricket in a safe environment.

- **Other initiatives**

Teaching aids and uniforms are provided to the needy children, and health camps are organised for them periodically.



Role model inspires community

From giving, springs growth. Shakti's story is a case in point.

Shakti lives in a low-income community in the vicinity of a tribal pocket in Mumbai's sprawling suburb of Powai. She had limited access to education and exposure to the world in general. Yet, she managed to develop a sense of empowerment and self-confidence. Here's how.

Shakti began teaching children in the tribal pocket in 2008. In such communities, many families make a living through sustenance-based activities, such as fishing, vegetable cultivation and firewood collection. To encourage the children to go to school, an NGO, Navnirmati, runs an after-school support programme at the *balwadis* and study centres, which help children to cope with the basic numeracy and language skills. The result is that children here are more inclined to go to school than those living in the same area, ten years ago. A key feature of this programme is that women from within the community are chosen to teach at the *balwadis* and study centres. Shakti was one of these women.

Shakti enjoyed teaching the children, constantly finding simple and fun ways of engaging their attention. Sensing her potential to become a valued resource person for other women in all tribal communities covered by the program, Navnirmati requested her to expand her role. She was hesitant to assume new responsibilities – citing lack of time, family commitments, and a reluctance to travel distances. However, she overcame her obstacles, assumed her new role, and today is a resource person at the Community Learning Centre, guiding other teachers on content and delivery.

Happy and confident, Shakti evaluates community teachers and shares her learning and inputs constructively with women like herself, helping them grow as teachers despite the odds. She is a true role model.

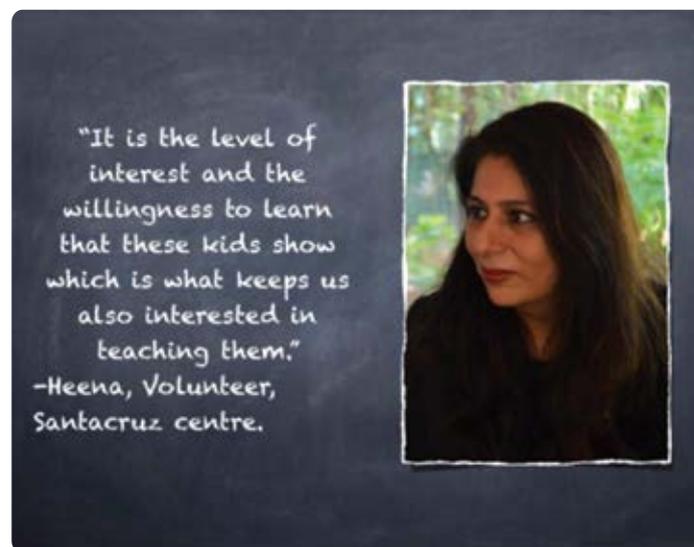
Shakti started small. But, thanks to the opportunities she discovered, she now stands tall.



Improving English language skills

"I used to teach English to a student named Akash Kandu, and he was weak in the subject. This year, when he was back from summer vacations, I discovered that his English skills had improved remarkably. He had saved all the worksheets and course material provided by Angel Express Foundation through the year, and revised them during his summer break. He was determined to refine his language skills and studied at his pace. I was amazed at his dedication. AXF and its volunteers are making children fall in love with learning."

– Varini Patel, a teacher at AXF





Making learning fun at Seth Vidyalaya



L&T Construction supports Seth Vidyalaya, a primary school which educates over 500 underprivileged children from labour colonies at Madanpur Khadar, in New Delhi.



L&T and NGO Prayatan employ trained teachers who use new participatory learning methods to engage them with recreation as well as education.



L&T equipped the school with a Computer Lab to familiarise students with technology. It also installed water coolers to provide them with clean drinking water.



School admission obtained against the odds

Asha lived with her parents and younger brother in rural Uttar Pradesh. She studied at the village school, while her parents worked in the fields nearby. In May 2016, the lack of opportunity compelled her parents to move the family to bustling Mumbai, where they settled in a slum in Mahape, Navi Mumbai. Her parents took to daily wage labour.

Anxious as they were to send Asha to school, they were uncertain about how to go about it, given the fact that they had no documents. The local Municipal School was hesitant to admit her as she had left school midway during the academic year. So Asha was left at home, looking after her younger brother. It seemed as though Asha was going to lose a year.

In stepped Pratham – an NGO that runs an L&T-supported programme at Mahape – to identify vulnerable children who are either not at school or dropping out due to multiple

socio-economic factors or physical disabilities. Pratham identified Asha through home visits. Realizing that her parents wanted her to be enrolled in a school, Pratham provided them information on the options available, including free schooling. Co-ordinating with the local Municipal School, Pratham obtained admission for Asha, despite the absence of documents.

To help her cope with the new school curriculum and adjust to life in the city, Asha now attends the Pratham community study centre. Her progress is monitored, and she is adjusting well.

Coimbatore schools get a facelift

Adopted schools rival private schools in infrastructure and education

L&T's Electrical & Automation business adopted three schools at its Malumichampatti campus in Coimbatore. It undertook a five-year programme to holistically transform the schools and their education programmes. The focus was on improving the infrastructure of the school, complement the initiatives of the Education Department, and improving the quality of primary and secondary schooling. The objective of the project was to ensure that children from these schools enjoy Child Rights, as specified in United Nation's Convention on the Rights of the Child (UNCRC).

We have seen a lot of improvement in our school after L&T adopted it. Many parents have confided that it looks and feels like a private school! L&T built our classrooms, provided us with basic infrastructure facilities, and gave us the necessary support to maintain it. As a result, enrollment and attendance improved. Children are also learning new hygiene practices, which we are very happy to teach.



- N. Saraswathy, Headmistress, Govt. Primary School, JJ Nagar, Tamilnadu



I am extremely happy with the school and the education it provides. We are daily wage labourers and can't afford private schools. L&T has created all the facilities here, bringing us immense pleasure and satisfaction.

Ms. A. Anitha (Mother of Bhuvaneshwari, Std IV, and Sathya, Std VI, Govt. Primary & Higher Secondary School, JJ Nagar, Tamilnadu)



Earlier we had a single drinking water tap, which would barely work. Now, we have lots of taps with continuous supply of clean water all the time. My friends and I are enjoying our time in the school with such facilities.

Ms. S. Shegna, Std V, Govt. Primary School, Malumichampatti, Tamilnadu



I was studying in a private school earlier. But, this school is clean and has better toilet blocks. L&T arranged for special classes, and we enjoy those as well. L&T's project teachers provide us with extra coaching, and we particularly love the English classes.

J. Jeyashree, Std IV, Govt. Higher Secondary School, JJ Nagar, Tamilnadu



I shifted my children from a private school to this school. The school is very clean and has good facilities. I am very happy with the Smart Classroom set-up. I wish to continue my child's education here as it is better than the ones they have attended earlier.

Ms. K. Jeyalakshmi (Mother of K. Mohanapriya, Std IV, and K. Yogeshwaran, Std VII, Govt. Primary & Higher Secondary Schools, JJ Nagar, Tamilnadu)



Health

The wellspring of joy

As economist Amartya Sen has pointed out, no country can become rich – or even middle-class – with an unhealthy workforce.

Since 69%* of India's health spends are borne by patients, the poor are all but excluded from quality healthcare. As private healthcare is prohibitively high, BPL families rely exclusively on public hospitals which are over-crowded, under-staffed and stretched.

An extremely high percentage of healthcare professionals, both doctors and nurses, are concentrated in and around urban areas. The urban-rural divide is much more conspicuous in the case of hospital beds, which is dominated by the private sector. Few private hospitals exist beyond cities and towns. Rural Indians stay far away from hospitals, clinics, doctors and other facilities that can save lives. At the same time, several health indicators among the urban poor are same as their rural counterparts, especially related to mother and child health**

Social development through improvement in health status can be achieved through improving the access to and utilization of basic health services in rural areas and non-communicable diseases in urban areas, family welfare and nutrition service with special focus on underserved and under privileged segment of population both in rural and urban settings.

*National Health Accounts (2013-14)

** www.uhrc.com, NFHS (2013-14)



Multiplying Happiness, the L&T Way



L&T participates in building healthy communities with extensive focus on mother-and-child care. L&T provides free, or highly subsidised healthcare facilities, making it both affordable and accessible. The Company also undertakes specific initiatives to address emerging lifestyle diseases like diabetes, hypertension and cardiac problems. It also trains Community Health Workers, to honing their skills and capabilities.

Health Centres

L&T has 12 multi-specialty health centres of which Andheri, Thane and Ahmednagar centres are supported by CSR funds. The health centres are professionally staffed and well-equipped, and provide preventive and curative healthcare services.

Based on the hub-and-spoke model of services, each health centre is a referral centre for communities around it. When outreach health camps are conducted, patients are referred to the relevant health centre for further treatment and follow-up.

AIDS management

L&T has a comprehensive programme for HIV/AIDS management, with its diagnostic and counselling facilities. It provides the Government's free Anti-retroviral Therapy at its ART Health Centre in Mumbai, in association with the National AIDS Control Organisation (NACO).

Health camps

L&T organises diagnostic, clinical and health awareness camps. These camps provide general and multi-specialist health services, based on identified needs within the community. Diagnostic camps are also held for specific groups, such as pre and post natal women and school children. L&T establishments also hold Blood Donation camps in partnership with blood banks or hospitals at multiple project sites and 19 Area Offices.

Dialysis Centres

L&T has set up artificial kidney dialysis facilities for the benefit of the underprivileged at its Health Centres at Mumbai, Thane, Vadodara, Surat and Chennai. The Company has provided 32 dialysis machines, and hopes to shortly augment the number to 50. These services are provided at highly subsidised rates.





Early detection helps beat cancer

This project was launched on September 8, 2015, in association with the Malabar Cancer Care Society in Kannur District of Kerala. As a part of the project, 60 people known as Key Resource Persons (KRPs) were trained to be a part of the Breast Cancer Brigade. They spread awareness and the importance of early detection amongst women. Also, 20 cancer detection camps were conducted wherein 1,850 women were examined. The camps detected 12 women with cervical pre-cancer and treated them with cold coagulation.



Rekindling hope

Access to subsidised dialysis services

Vinod Mahapadi is a 33-year-old man diagnosed with hypertension and kidney failure in 2011. He was studying to become an advocate, and subsequently support his family. He was being treated at a private health centre, and the expenses of his medicines and dialysis were stressing his family's modest earnings. Since 2012, Vinod started using the facilities at the L&T Dialysis Centre in Thane, and the subsidised treatment was affordable. The centre is associated with various charitable organisations and trusts, from whom Vinod started receiving help. He is grateful to L&T for the quality dialysis treatment he receives, its co-operative staff, low-cost pathological tests, counselling and timely specialist consultations.



Delivering the joy of motherhood

Pooja and Anand were married for three years and not yet had a child. The couple consulted endocrinologist Dr. Alaka Deshpande and gynaecologist Dr. Anant Krishnan from L&T's Andheri Health Centre in 2015. The husband confided that they could not afford private consultations with specialists, and hence the affordable treatment had eased his financial burden considerably. They greatly benefited from the doctors' advice and counselling sessions. After a year-and-a-half of treatment, Pooja finally experienced the joys of motherhood and is currently undergoing post-natal care at the same health centre.





Skill-building

Creating a future of possibilities

For a long time now, the gap between jobs created and youth entering the workforce has been widening. While 12 million youngsters enter the job market every year, only 2.7 million additional jobs were created in the seven-year period between 2005-2012.* This trend will intensify competitiveness in the market, pushing job-ready youth to hone their skills, capabilities and qualifications.

According to the Ministry of Statistics & Program Implementation, GOI, 2017, India has 356 million youth**, constituting 28% of the population. India has the potential to become the largest workforce provider to the world, but it is unable to capitalize on the opportunity, due to the poor skill levels of its employable youth.

While a large section of the population is looking for employment, the country also faces a shortage of applicants with the right skills and knowledge necessary to fill vacant positions. India lags far behind in taking the initiative to skill its citizens, as compared with China and Singapore.

To reap the benefits of the demographic dividend and ensure that a large volume of youth is trained in the necessary skills as per their capabilities, the country requires the support of private entities and public-private partnerships to set up training institutes in small towns and rural areas to foster large-scale transformation.

*Unemployment Survey Report, The Labour Bureau of the Ministry of Labour, in 2013-14.

**Youth in India, Ministry of statistics and programme implementation, GOI, (Social statistics division), 2017



Multiplying Happiness, the L&T Way



Construction Skills Training Institutes

While the impact of skill shortages (insufficient numbers) will be felt most heavily in developed nations due to an ageing population, closing these skill gaps (insufficient skills) is especially important to the world's young people aged 15-24, most of whom live in developing countries where there are few opportunities for productive employment. (UNESCO, 2012)

L&T aims at training the vast young population of the country in a manner that will aid their own growth and also contribute to the economy. It focuses on rural school dropouts. The programmes enhance their skills, and makes them employable.

L&T has established and operates eight Construction Skills Training Institutes (CSTIs) across the country. These institutes provide free formal and vocational training in construction skills for the large unorganised workforce in the sector. The skills imparted include bar-bending, formwork carpentry, masonry, scaffolding, welding, etc.

Brighter prospects

Labourer gains skills that transform him into a plumber



Ashok Singh, Ruparel village, Rajasthan

Ashok Singh is 35 years old and is a resident of Ruparel village in Rajasthan. He was a labourer with meagre earnings that barely met his family's expenses. He was keen on learning plumbing, and had taken up informal lessons. However, he was not skilled enough to become a professional plumber. He had to take up labour jobs to supplement his income.

Singh was chosen for L&T's 15-day Skill Development Programme in the plumbing trade. The trainees are exposed to real-work situations to ensure they become industry-ready. He was trained on toilets that L&T was building at Jalpa village in Bhim block of Rajasthan.

Singh now makes ₹ 4,000-4,500 a month from plumbing work alone, and has cut down his labour work drastically. The community from his village now appreciates his skills, and regularly engages him.

Construction Skill Training Institute Reach

Sr.no	Locations	Beneficiaries
1	Kancheepuram (Chennai)	1100
2	Panvel (Maharashtra)	940
3	Pilkhuwa (Uttar Pradesh)	1100
4	Jadcherla (Telangana)	800
5	Cuttack (Orissa)	1385
6	Attibelle (Karnataka)	1000
7	Chacharwadi (Gujarat)	700
8	Serampore (West Bengal)	835
Total		7860

A sparkling career

Trained electrician gains employment abroad

Harpal Singh, Construction Electrician, Haryana

Harpal Singh was the son of a security guard in Haryana, and his father could not afford his education. One of his relatives took the initiative to help him enrol at an Industrial Training Institute (ITI). After completing this two-year course, he worked for small companies in Haryana for about three years. Later, he learnt about L&T's Construction Skills Training Institute (CSTI) at Pilkhuwa (Delhi), which provides free three-month training along with free boarding and lodging.

After completing the training course, he was interviewed and selected for a position in a well-known construction company.

He was deployed at project in Chandigarh as a workman to supervise and perform wiring installation, repair and maintenance of the site's electrical work. He worked at the site for three years.

He was selected for a site at Kuwait and currently earns ₹ 35,000 per month. Singh has been working at the site for the last three years. He is grateful to CSTI, and is proud to be a part of a reputed construction company.



Other initiatives

- Project Neev reached out to 7821 specially abled persons to make them self-reliant by training them in job skills.
- Vocational training is provided to women from low-income groups in the areas of tailoring, beautician skills, home nursing and food processing.



Location-wise Impact

Sr. No.	Location	Education	Health	Skills Building	Water and sanitation	Total Lives impacted
1	Ahmednagar	10699	16300	6	0	27005
2	Coimbatore	5190	346	—	—	5536
3	Mysore	2509	—	—	—	2509
4	Mahape	1514	2000	—	—	3514
5	Hazira	9546	7653	1114	—	18313
6	Vizag	21014	13321	265	—	34600
7	Talegaon	1631	1000	—	—	2631
8	Ranoli	960	1557	—	—	2517
10	Faridabad	250	500	—	—	750
11	Vadodara	448	261	112	—	821
12	Chennai HQ	3337	11116	614	—	15067
13	Kansbahal	1162	5000	200	—	6362
14	Mumbai	6429	145187	—	—	151616
15	Prayas Trust	8746	13640	4337	800	27523
16	Domestic Marketing Network	9429	1889	9966	—	21284
17	Project sites and other locations	25149	240108	9090	46203	320550
Sub-total		108013	459878	25704	47003	640598
LTPCT		224000	534000	8992	60250	827242
Total		332013	993878	34696	107253	1467840



L&T's Power Transmission and Distribution business improves infrastructure at Govt. School, Sambalpur, Odisha



L&T's Domestic Marketing Network provides artificial limbs (foot) to needy people in Pune.



Domestic Marketing Network's skill-building activity, Mandi, Jaipur.

सामाजिक दायित्व

सिगाजी परिवोजना की एलएचटी पाँवर ने सरकारी स्कूलों की दशा बदलने के लिए फर्नीचर, वाइड्रोजॉल, दीवार सुधार, पेयजल की व्यवस्था की

60 लाख खर्च कर सुधार दी 26 सरकारी स्कूलों की दशा

मकान संवर्धन | वीड

मिडि स्कूलों की दशा बदलने के लिए 60 लाख खर्च कर सुधार दी 26 सरकारी स्कूलों की दशा बदल दी है। फर्नीचर के नए सेटों, वाइड्रोजॉल से लगे दीवारें, पेयजल की व्यवस्था की गई है। मिडि परिवोजना के फंड 2 का काम कर रहे एलएचटी पाँवर ने अपने सामाजिक दायित्व निधी से 60 लाख खर्च कर 26 सरकारी स्कूलों की दशा बदल दी है। स्कूलों में फर्नीचर, वाइड्रोजॉल, दीवारें, पेयजल की व्यवस्था की गई है।



दीवारों पर दी गई नई वाइड्रोजॉल का नमूना दिख रहा है।



वीड द्वारा सेकेंडरी स्कूल में फर्नीचर दिया गया है।

कामों में शामिल जिनमें से 15 सरकारी स्कूलों में फर्नीचर, वाइड्रोजॉल और पेयजल व्यवस्था की गई है। बाकी 11 स्कूलों में फर्नीचर और वाइड्रोजॉल की व्यवस्था की गई है।

एलएचटी पाँवर ने 60 लाख खर्च कर 26 सरकारी स्कूलों की दशा बदल दी है। फर्नीचर, वाइड्रोजॉल, दीवारें, पेयजल की व्यवस्था की गई है।

इन स्कूलों में की व्यवस्था

एलएचटी पाँवर ने 60 लाख खर्च कर 26 सरकारी स्कूलों की दशा बदल दी है। फर्नीचर, वाइड्रोजॉल, दीवारें, पेयजल की व्यवस्था की गई है।

मूर्ति अस्पताल को दी सुविधाएँ

एलएचटी पाँवर ने मूर्ति अस्पताल को दी सुविधाएँ। फर्नीचर, वाइड्रोजॉल, दीवारें, पेयजल की व्यवस्था की गई है।

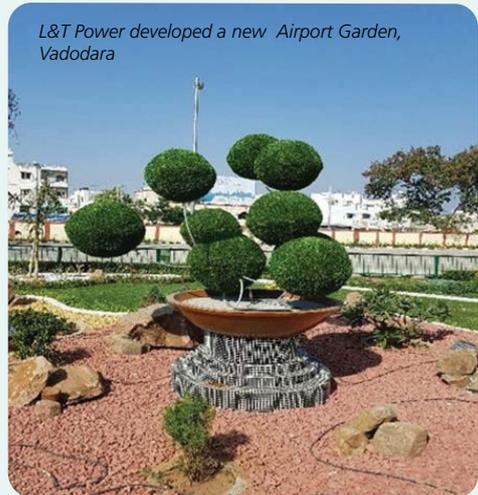
जुवाई में दी 10 कम्यूटर

एलएचटी पाँवर ने जुवाई में 10 कम्यूटर की व्यवस्था की है। फर्नीचर, वाइड्रोजॉल, दीवारें, पेयजल की व्यवस्था की गई है।

राष्ट्रीय दायित्व निधी से की गई

एलएचटी पाँवर ने 60 लाख खर्च कर 26 सरकारी स्कूलों की दशा बदल दी है। फर्नीचर, वाइड्रोजॉल, दीवारें, पेयजल की व्यवस्था की गई है।

L&T Power, Dainik Bhaskar, Madhya Pradesh, 30/03/2017



L&T Power developed a new Airport Garden, Vadodara

L&T Power undertook Swasth Vatsalya Yojana, Vadodara



L&T's Electrical & Automation business runs health camps at MIDC School, Ahmednagar



L&T Construction's Transportation Infrastructure business donated playground equipment in West Bengal



L&T's Electrical & Automation business' Community Health Centre, Saverdi, Ahmednagar



L&T Construction's Buildings & Factories business undertook a Green drive at Peeramcheru village,



L&T Construction H.Q. undertook Project Green Hand Nursery, Chennai

V

Volunteering

Our social superheroes make a difference!

Whether it is employees or their spouses, L&T has a history of encouraging and facilitating volunteering programmes, that in turn, power community development initiatives.

L&T has a growing army of employee volunteers or L&Teers who dedicate their time to initiatives as diverse as teaching in community schools to writing examination papers for the visually challenged.

The women at L&T, along with spouses of male employees, form Prayas Trust, an organisation that works for the uplift of communities around L&T facilities across the country. In addition to executing initiatives in the four key thrust areas of L&T's CSR programme, these young-at-heart ladies also spread joy through visits to orphanages and homes for the aged and the destitute.

The spirit of giving runs deep in L&T's veins. Be it time, money, clothes or household items, Daan Utsav, an L&T-wide initiative gives L&T-ites the opportunity to share their good fortune with those who need it most.

The following pages showcase how L&T-ites and their spouses have made a difference to underprivileged individuals and communities across the country.

L&T-ites give back to society, after work!

L&T has a structured employee volunteering programme, L&Teering, which enables and encourages employees to participate in community development activities. This year, 3366 employees volunteered 10104 hours after work across India. L&Teers donated blood, planted trees, supported in conducting health camps in communities, conducted competitions in schools, distributed educational aids, and conducted sessions with children on special topics like safety and career guidance. Here's a snapshot of L&Teering activities and the impact that they have had over the year.

Aiding the visually challenged

L&T-ites have volunteered to record audio books for the visually challenged. Seven audio books have been recorded this year. Volunteers also functioned as scribes to write various exams for the visually-challenged.

Supporting study centres

Volunteers taught English and Maths in study centres every Saturday in Mumbai. Volunteers also participated in the painting competition organised for children enrolled at various Study Centres.

Taking joy into homes

L&Teers regularly visit institutions for orphans, senior citizens and cancer patients,

and engage them through entertainment and educational activities.

Building futures, one child at a time

L&T partnered with the NGO Mentor Me India, where employees mentor kids from low-income group communities. These mentors regularly meet the children, helping them develop various aspects of their personality and behaviour, spanning the spectrum from confidence building to good citizenship. The mentors act as role models who provide the guidance and support that the children may not receive from their environment.

Social film-making

L&T collaborated with Yes Foundation for its initiative named, 'Yes, I am the change'. Employees attended an orientation programme on 3-minute film-making, conducted by the Foundation's volunteers. Volunteers enthusiastically participated in the initiative and submitted 11 films on social issues like education, environment, disability and women's empowerment.

NGO Mela

Every Diwali, L&T's CSR team organises an NGO mela at various locations to encourage entrepreneurship among the self-employed individuals supported by various NGOs. Several home-made or

small-scale industry products are displayed for sale, helping the self-employed earn with dignity.

L&Teers share their experiences on mentoring

"Though I have been mentoring only for three months, it has been a great experience. At first, it was tough to get the child to sit at one place. Later, we came together to make 'Thank You' cards for his mother and teachers. We discuss different professions and I enjoy witnessing his random acts of kindness. It is a weekend stress-buster, a way to tilt the scales of karma."

*– Vinesh Kumar,
L&T Hydrocarbon Engineering*





Celebrating the spirit of giving at L&T

L&T employees have always been an integral part of the social consciousness that the Company exhibits. Many employees extend their hearts and minds for causes that can bring joy into people's lives.

Daan Utsav, an all-India 'sharing' festival is celebrated every year with little acts of kindness and innovative ways of giving. During the festival, L&T-ites at various locations celebrate the joy of giving in many forms. While some donate money, others donate clothes, toys, utensils and Diwali gifts. L&T-ites are also generous with their time and spread warmth as they visit residents at various institutions.



Wish Tree

Employees in various campuses contributed towards a Wish Tree. The amount collected will help fulfill the wishes of those in need – be it senior citizens, women and children from low-income group communities, or the disabled.

The wishes included basics like stationery items, note books or school bag or school fees for children, carrom board or ceiling fans for an institute for physically challenged children, adult diapers for senior citizens, nutritious food packets for senior citizens, basic medical and deworming kits for children in an institution, etc.

The wish-fulfilment initiative is facilitated by various the NGOs that L&T works with – including Angel Xpress Foundation, HelpAge India, Navnirmitti, Child Help Foundation, Self-Esteem Foundation for Disabled and Stree Mukti Sanghatan, in Mumbai.

Collection drive

Employees collected cartons of clothes, toys and books. While the toys and books were sent to the institutions working with children and the clothes were given to an

NGO called Goonj. The usable clothes were distributed amongst those in need, while the unusable ones were recycled to make other items.

Visit to cancer care children's home

Volunteers from L&T spent a day with cancer-afflicted children at St. Jude India's ChildCare Centre in Mumbai. On 2nd October, they visited children who had come from remote areas to the centre, which offers holistic support to needy families. Games and activities were organised for twenty children and their parents, all of whom took part enthusiastically. The children laughed away their pains and charmed the volunteers as they spread happiness together.





Womanpower, for a cause!

The Prayas Trust originated as L&T Ladies' Club more than two decades ago. This philanthropic organization formed and run by wives of employees and women employees provides community service to the underprivileged sections of society located around various L&T facilities, countrywide.

The members of the Prayas Trust drive activities around the areas identified by L&T's CSR theme, 'Building India's Social Infrastructure'. They aid programmes in thrust areas like water and sanitation, education, health and skill-building. Prayas Trust continues to provide widest range of medical services to underprivileged who would not otherwise have access to care through the Prayas Medical Centre which also has a dialysis unit that treats over 45 patients averaging over 5400 sittings per year. The ladies at Prayas have always emphasized that providing girls with basic education is a sure way of giving them much greater power – of enabling them to make genuine choices concerning their lives. The Prayas Tuition Centres and Prayas Toy Van, aptly named 'Kutty Chutty Bus' reach out to disadvantaged children of Government and Corporation schools, greatly enhancing their learning

opportunities through interactive and practical educational content.

Prayas Trust members also conduct vocational training courses for adolescent girls, create income-generating opportunities for women, and support the differently-abled. In addition to these projects, several members are also regular volunteers and effectively utilise the Prayas Mobile Medical Van to reach out to a much larger community and provide preventive and therapeutic medical help for the elderly.



Prayas Trust provides unique opportunities for its members to exhibit their skills and expertise for the benefit of underprivileged communities. Moreover, it also plays a significant role in helping employees feel a sense of pride and belonging as members of the L&T family.



Mrs. Meena Subrahmanyam
President, Prayas Trust

"What began as a little lamp of kindness and empathy has grown into a far brighter movement that has spread across the community, making a difference in our chosen areas of attention – health care, childcare, education, women's empowerment and sanitation. For all of us at Prayas Trust, it has been an extremely satisfying and humbling journey. Through our mission of helping those in the most need, we are honoured to be multiplying happiness."

The case studies here provide a glimpse into how the Prayas Trust helps multiply happiness across various locations.



Crafted to perfection

Tribal women are being trained to turn entrepreneurs

Prayas Trust at Kansbahal in Odisha works to uplift tribal women by training them in employable skills. The tribal community is governed by the three Gram Panchayats of Laing, Chungimati and Panposh. The members of the community are largely uneducated, and exclusively depend on agriculture for their livelihood. Since their lands are not fertile enough, few can earn enough wages or grow crops that can support them through the year.

The Trust has set up a vocational training centre which provides courses on tailoring, embroidery, zari zardosi work, bags and purse-making. As many as 150 women and young girls partook in the sessions with keen interest, and exhibited entrepreneurial skills. The trained women were later employed by garment merchants, boutiques, fabric wholesalers and individuals. The Trust also held exhibitions, called Prayas Pradarshani, where the women showcased and sold their products. The overwhelming response to the exhibitions made the women confident to pursue their trade in the future too.



Prayas ladies turn Sunday coaches

Prayas Trust Ahmednagar committee members coach students at Keshavrao Gadilkar High School on Sundays. Twenty volunteers from the Prayas Trust teach subjects like Mathematics, Science and English to students from Classes VIII to X. These highly motivated members are committed to the cause of educating students from local communities in the right manner. Every year, as many as 150 students benefit from the programme. The volunteering initiative, which took off in 2009, has helped over 1,000 students up to now.



Prayas Trusts

Sr.no	Locations	Strength
1	Prayas Trust Chennai HQ	317
2	Prayas Trust Darshan Vadodara	493
3	Prayas Trust Tejasvi, Coimbatore	256
4	Prayas Trust Unnati, Bangalore	252
5	Prayas Trust Kartavya Vizag	230
6	Prayas Trust Nai Umang Faridabad	221
7	Prayas Trust Kalpavruksha, Mumbai	203
8	Prayas Trust Ahmednagar	197
9	Prayas Trust Kancheepuram	185
10	Prayas Trust Audco Manapakkam	170
11	Prayas Trust West Bengal	160
12	Prayas Trust Kansbahal	144
13	Prayas Trust ECC Bangalore Cluster	133
14	Prayas Trust Surabhi, Bangalore	132
15	Prayas Trust Hazira	125
16	Prayas Trust Nagpur	99
17	Prayas Trust Spandana, Hyderabad	75
18	Prayas Trust Ananya Chennai	75
19	Prayas Trust Tarang Katupalli	74
20	Prayas Trust Aastha Mysore	65
21	Prayas Trust ECC Delhi Cluster	61
22	Prayas Trust Sparsh, Bangalore	58
23	Prayas Trust Kiah Talegaon	54
24	Prayas Trust Shakti, Bangalore	47
25	Prayas Trust Akansha Pune	44
26	Prayas Trust Pragati Delhi	41
27	Prayas Trust Thane	35
28	Prayas Trust Navi Mumbai	32
29	Prayas Trust Chandigarh	31
30	Prayas Trust Ahmedabad	28
31	Prayas Trust Bhopal	22
Total		4059



CSR impact at a glance



The amount spent on CSI activities (₹ Lakhs)

2015-16	11988.81
2016-17	10077.00

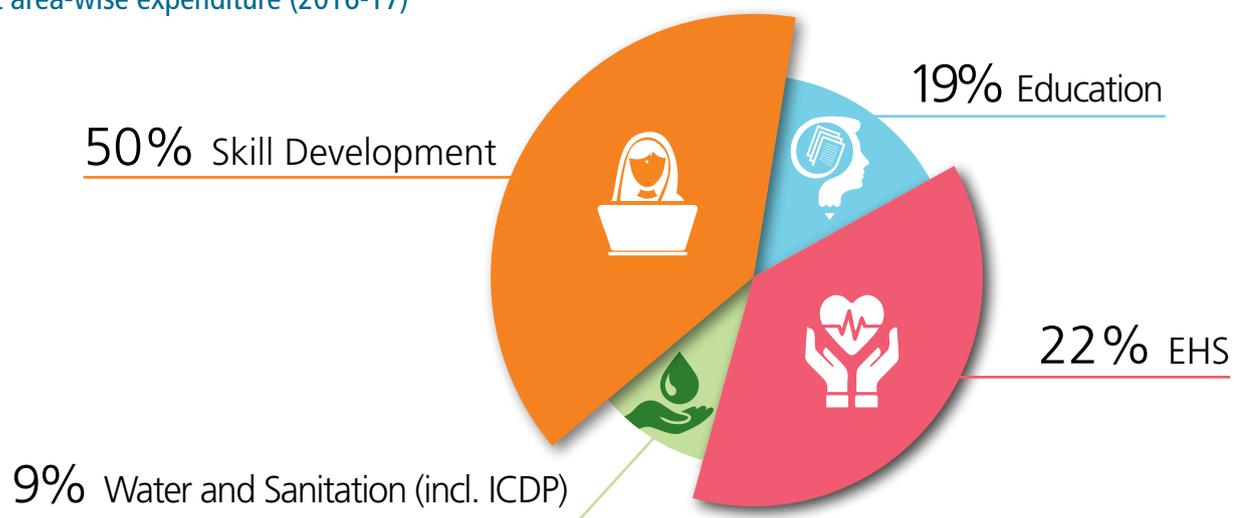
People impacted across thrust areas

Thrust Areas	People Impacted	
	2015-16	2016-17
 Education	111472	108013
 Health	262460	459878
 Skill-building	33489	25704
 Water and Sanitation	245930**	47003
Sub-total:	653351	640598
L&T Public Charitable Trust (LTPCT)	613743	827242
Total	1267094	1467840

* Rs. 60 crores was donated towards the Prime Minister's Swachha Bharat Abhiyan

**Numbers have been calculated proportionately

Thrust area-wise expenditure (2016-17)



CSR contributors

Project Drivers / Thrust Area	Education	Health	Skill-building	Water and Sanitation	Total Lives Impacted
Campus, Project Sites & Area Offices	99267	446238	21367	1203	568075
Prayas Trusts	8746	13640	4337	800	27523
Flagship Projects				45000	45000
Sub-total:	108013	459878	25704	47003	640598
LTPCT	224000	534000	8992	60250	827242
Total	332013	993878	34696	107253	1467840

Recognition and Accolades



L&T Power CSR wins Project Management Institute (PMI) award for 'Project of the Year' for Contribution to Community, Mumbai, November 2016



L&T HZMC CSR wins Quality Circle Forum of India (QCFI) award for 'A case study on Project Aadhar: A Women Empowerment Initiative', Vadodra



CSR Activity Drivers



Apex Set-up,
Mumbai



L&T Campuses – 20
Area & Branch
Offices – 19
Project Sites – 500+



Prayas Trusts
Prayas Club
Members – 4059



Employee Volunteers
(L&Teers) – 3366
from 8 businesses
19 Area Offices,
and Corporate Centres



Health Centres - 12

Expenditure Report

Sr. No.	CSR project or activity identified	Sector in which the project is covered	Projects or Programmes 1. Local Area or other 2. Specify the state and district where project or programme was undertaken	Amount outlay (budget) project or programe-wise (₹ Lakhs)	Direct expenditure on projects or programmes (₹ Lakhs)	Overhead (₹ In Lakh)	Cumulative expenditure up to the reporting period (₹ Lakhs)
1	School support programme- Enhancing the quality of education and learning levels in government schools and schools that are run for children from underprivileged backgrounds (teacher training, innovative teaching methodology, aid learning in English and Maths, capacity building, promoting extra-curricular activities)	Education	Punjab & Haryana (Chandigarh, Faridabad), Gujarat (Surat, Vadodara, Ahmedabad), Karnataka (Bangalore, Mysore), Maharashtra (Pune, Mumbai), New Delhi, Odisha (Kansbhal, Sundargarh), Tamil Nadu (Coimbatore, Kancheepuram, Chennai), Uttar Pradesh (Lucknow), West Bengal (Kolkata)	721.86	706.69	48.43	755.12
2	Community based programmes-study centres/ balwadis/anganwadis run for developing pre-school children, promoting healthy and hygienic environment for education, improving the learning levels of children to bring them on par with their mainstream grades and providing nutritional supplements	Education	Maharashtra (Mumbai), Odisha (Raygada), Uttar Pradesh (Bulandshahr)	167.27	158.33	15.89	174.22
3	Providing infrastructure support for education (drinking water and sanitation facilities, renovation of classrooms, water proofing of school buildings, providing furniture and light fittings, e-learning facilities, upgradation of libraries, playground development)	Education	Telangana (Ranga Reddy, Medak), Andhra Pradesh (Visakahapatnam), Assam (Guwahati), Bihar (Patna), Gujarat (Surat, Jamnagar, Surendranagar), Punjab and Haryana (Faridabad, Chandigarh), Jharkhand (East Singhbhum), Karnataka (Bangalore), Kerala (Kochi), Madhya Pradesh (Bhopal, Khandwa), Maharashtra (Mumbai, Ahmednagar, Nagpur, Talegaon), New Delhi, Odisha (Rourkela, Sundargarh, Bhubaneshwar, Sambalpur, Cuttack), Rajasthan (Jaipur, Barmer, Pali), Tamil Nadu (Coimbatore, Chennai, Cadalore, Dindugul, Pudukottai), Uttar Pradesh (Lucknow, Allahabad, Chandoli, Rampur), West Bengal (Kolkata, Darjeeling, Murshidabad, North 24 Parganas, South 24 Parganas)	504.36	467.52	19.52	487.04

4	Providing educational aids to children- books, stationery, sports equipment, uniforms, school bags, shoes, woollen clothes, raincoats, etc.	Education	Andhra Pradesh (Hyderabad), Gujarat (Vadodara), Karnataka (Bangalore), Madhya Pradesh (Khargone), Maharashtra (Nagpur, Talegaon), Odisha (Sundargarh), Rajasthan (Pali), Tamil Nadu (Coimbatore, Chennai), Uttar Pradesh (Lucknow) Chattisgarh (Janjgir Champa), West Bengal (Kolkata)	28.65	26.35	1.46	27.81
5	Community Health Centres (running multi-specialty centers offering diagnostic services including family planning, gynecological, pediatric, immunization, chest and TB, ophthalmic consultation, dialysis services, HIV/AIDS awareness, detection, treatment, counselling services to the community)	Health	Maharashtra (Ahmednagar, Mumbai, Thane), Gujarat (Surat)	452.37	410.16	31.82	441.98
6	Health Camps (general, eye, dental, vaccinations) and health awareness	Health	Jharkhand (Jamshedpur), Madhya Pradesh (Bhopal), Maharashtra (Nagpur), New Delhi, Orissa (Bhubaneswar), West Bengal (Kolkata)	6.5	8.04	0.49	8.53
7	Community Health Initiatives (Support for preventive, diagnostic and curative services, spreading awareness and camps)	Health	Andhra Pradesh (Vishakhapatnam), Gujarat (Surat, Ranoli, Vadodara), Haryana (Faridabad), Jharkhand (Ranchi), Karnataka (Bangalore), Madhya Pradesh (Singrauli), Maharashtra (Mumbai, Ahmednagar, Talegaon), Odisha (Kansbahal, Rayagada), Rajasthan (Chhabra, Banswara, Nagaur), Tamil Nadu (Kancheepuram, Chennai), West Bengal (Kolkata)	220.68	204.67	17.75	222.42
8	Blood donation camps	Health	Andhra Pradesh (Hyderabad), Gujarat (Vadodara), Jharkhand (Jamshedpur, Ranchi), Kerala (Kochi), Madhya Pradesh (Bhopal), Maharashtra (Nagpur, Pune), Rajasthan (Jaipur, Banswara, Nagur) Tamil nadu (Coimbatore, Chennai), Uttar Pradesh (Lucknow), West Bengal (Kolkata)	3.6	3.35	0.22	3.57
9	Infrastructure support to medical centres	Health	Telangana (Ranga Reddy), Gujarat (Karamsad), Haryana (Faridabad), Karnataka (Kudgi), West Bengal (Kolkata), Madhya Pradesh (Malwa, Jabalpur), Tamil Nadu (Chennai), Uttarakhand (Rudraprayag), West Bengal (Kolkata)	981	975.68	75.00	1050.68

Expenditure Report

Sr. No.	CSR Project or activity identified	Sector in which the project is covered	Projects or Programmes 1. Local area or other 2. Specify the state and district where project or programme was undertaken	Amount outlay (budget) project or programe-wise (₹ Lakhs)	Direct expenditure on projects or programmes (₹ Lakhs)	Overhead (₹ Lakhs)	Cumulative expenditure up to the reporting period (₹ Lakhs)
10	Construction Skills Training Institute - CSTI	Skill building	Andhra Pradesh (Hyderabad), Gujarat (Ahmedabad), Maharashtra (Panvel), Karnataka (Bangalore), Odisha (Cuttack) Tamil Nadu (Kanchipuram, Pulicat), Delhi (Pilkhuwa), West Bengal (Srirampore)	3536.9	3510.61	60.94	3571.55
11	Computer training for youth	Skill building	Gujarat (Surat)	47	46.89	1.14	48.03
12	Vocational Training	Skill building	Gujarat (Vadodara), Madhya Pradesh (Malwa), Maharashtra (Mumbai), Rajasthan (Chhabra), Tamil Nadu (Coimbatore, Chennai), Uttar Pradesh (Lucknow),	137.95	128.13	15.53	143.66
13	Women empowerment through vocational training	Skill building	Odisha (Raygada), Rajasthan (Jaipur), Tamil Nadu (Chennai), West Bengal (Kolkata)	17.89	16.33	1.59	17.92
14	Skill building for differently abled	Persons with disabilities	Andhra Pradesh (Vishakhapatnam), Gujarat (Surat), Madhya Pradesh (Bhopal), Maharashtra (Nagpur, Pune), New Delhi, Odisha (Bhubaneswar), Tamil Nadu (Coimbatore, Chennai), West Bengal (Kolkata)	43.09	43.74	3.69	47.43
15	Basic infrastructure support in the community (water, health, sanitation and roads)	Community development	Gujarat (Surat), Jharkhand (Bokaro, Jamshedpur, Ranchi), Madhya Pradesh (Khargone), Maharashtra (Thane, Talegaon), Odisha (Kansbhal, Balangir), Rajasthan (Jodhpur, Barmer), Uttar Pradesh (Lucknow), Uttarakhand (Rudra Prayag)	937.49	924.88	48.45	973.33
16	Integrated Community Development Programme	Community development	Maharashtra (Ahmednagar), Rajasthan (Rajsamand, Udaipur), Tamil Nadu (Coimbatore)	1329.71	1115.70	86.70	1202.40
17	Planting and maintaining trees at public spaces	Environment	Maharashtra (Mumbai, Nasik, Ahmednagar, Talegaon), Gujarat (Vadodara), Tamil Nadu (Chennai)	638.54	596.37	55.07	651.44

18	Tree plantation and environment protection	Education	Andhra Pradesh (Hyderabad, Vishakhapatnam), Haryana (Chandigarh), Gujarat (Surat, Vadodara, Jamnagar, Surendranagar), Jharkhand (Jamshedpur, Ranchi), Kerala (Kochi), Madhya Pradesh (Bhopal), Maharashtra (Talegaon), New Delhi, Odisha (Rourkela, Cuttack, Sundergarh, Salepur), Rajasthan (Naguar, Jaipur, Banswara, Jaisalmer), Tamil Nadu (Chennai, Cuddalore), Uttar Pradesh (Lucknow)	42.7	42.62	1.59	44.21
19	Awareness programmes-environment, energy conservation, road safety	Environment	Maharashtra (Nagpur, Ahmednagar), Andhra Pradesh (Vishakhapatnam), Gujarat (Vadodara), Rajasthan (Jhunjhunun)	10.63	8.08	0.54	8.62
20	Employee-led community initiatives	Employee volunteering	Andhra Pradesh (Hyderabad, Vishakhapatnam), Maharashtra (Mumbai, Pune, Ahmednagar, Nagpur) Gujarat (Surat, Vadodara), Odisha (Sundergarh), Karnataka (Bangalore), Tamil Nadu (Chennai), West Bengal (Kolkata), Jharkhand (Jamshedpur)	193.81	182.86	14.18	197.04
Total				10022	9577	500	10077

A Big Thank You

First and foremost, we would like to thank the CSR Board Committee for their guidance and due diligence, which provided a direction to L&T's CSR efforts. Their definition of the scope and extent of the outreach, coupled with effective decision-making capabilities, helped devise a sustainable and effective programme.

We are grateful to our NGO partners, whose on-ground experience and expertise has played a major role in the success of our projects. We have learnt much from the communities whose growth we have partnered. This, in turn, will help us in our future endeavours. We, therefore, appreciate their cooperation and support.

We wish to acknowledge the contribution of the committed Apex Team in Mumbai for driving the CSR activities. The team aided capacity-building of site offices, regularly monitored the projects and took up administrative responsibilities.

We also wish to extend sincere thanks to the CSR team at every Area Office and site where field projects are implemented. Their partnership with local NGOs and continuous monitoring has helped us achieve our goals.

We acknowledge and appreciate our partner Prayas Trust – L&T's Women's Association, for joining us and volunteering

for various programmes. They were generous with their time, skills and spirit in reaching out to the needy in distant communities; providing them with health, education, skills and helping conserve the environment.

We wish to thank the staff of various health centres who extended their services to the last mile, filling the void of healthcare services to the needy.

We appreciate the dedicated efforts of employee volunteers at different locations. They are our foot soldiers, who manage the activity on the community front, reaching out to the underprivileged at their respective locations.



Our CSR Team

L&T has a dedicated CSR team at the corporate level, committed to maximizing social impact. The corporate CSR team acts under the guidance and framework approved by the CSR Board Committee. The CSR team comprises senior management representatives with decades of experience in the field, ably supported by an enthusiastic set of thinkers and implementers across rank and file. Together, they devise, execute and monitor CSR programmes – implemented on their own and with the help of implementation partners – NGOs committed to individual causes and teams based at campuses and business offices. This report, while showcasing L&T's CSR programmes and their output in FY 16-17, also reflects the behind-the-scenes efforts made by the CSR team, in Mumbai and campuses / businesses, pan-India.

Gautam Kar Head, Corp Infrastructure & Admin Services, Powai Campus	K. J. Kamat Exec VP–CSR, Medical, Health & Welfare Services	Narendra Bellare Head, Corporate Sustainability	Mabel Abraham Dy. General Manager, Corporate Social Responsibility	Swati Pongurlekar Asst. General Manager, Corporate Social Responsibility
Mitali Naik Manager, Corporate Social Responsibility	Neeraj Prasad Manager, Corporate Social Responsibility	Deepinder Janeja Manager, Corporate Social Responsibility	Ankita Bose Officer, Corporate Social Responsibility	Sagar Kelaskar Associate, Corporate Social Responsibility

We acknowledge the contributions of CSR co-ordinators across businesses	
Domestic Marketing Network	Mr. J. S. Gill, Mr. Hemant Sathe
Electrical and Automation (E&A)	Mr. Anand Kurien
Heavy Engineering	Ms. Tejal Shah, Mr. Prasad Patil
Power	Mr. S. K. Mishra, Dr. Namita Gopal
Ship-building	Mr. Viswanathan N
L&T Construction	
- Construction Divisional Corporate	Mr. Rajeev Bhatnagar, Mr. Rajshekhar Pandey, Ms. Subha Anand, Mr. Prashant V.
- Water & Effluent Treatment	Ms. S Mohana Latha
- Smart World & Communication	Ms. Vijayalaxmi
- Power Transmission & Distribution	Mr. P. T. Selvam
- Heavy Civil Infrastructure	Mr. Alope Kumar Bandopadhyay
- Buildings & Factories	Dr. S Rajkumar, Mr. Wilson Rajasiga V.
- Transportation Infrastructure	Ms. Poonam Chandok, Mr. Rahul Nazareth, Ms. Rakhee S. Kotian
- Metallurgical & Material Handling	Mr. G. Srinivas

Our NGO Partners Include:







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